

# HAZARDS AHEAD!

Businesses are highly motivated to prevent incidents that threaten health, safety, security or the environment. Global competition and additional government regulations mean that they must be able to quickly define, modify, and automate processes critical to ensuring safety and compliance.

## 6 STEP APPROACH TO RESOLVING INCIDENTS



With the number of disjointed communication processes and technologies, and the number of systems involved with the processing of incidents it is a wonder that any incident can be managed to conclusion!

### KEY CHALLENGES



### VULNERABILITIES



## THE SOLUTION PEGA'S INCIDENT AND COMPLIANCE MANAGEMENT



### BENEFITS

- Detect, react and respond to incidents quickly
- Incorporate industry best practices into processes
- Reduce risk and costs of complying with global environmental and safety regulations
- Improve safety and minimize physical and environment damage
- Orchestration of the incident management process across multiple systems and data silos

### RESULTS

- 20% increase in incident capture and accuracy
- 10% reduction in resource costs
- Decrease in reporting time from days to hours
- Rapid implementation with Go-Live in 3 months
- Measurable decrease in property loss and risk
- Increase in employee accountability

## Comprehensive Incident Management = Improved Safety and Compliance

Pega's Incident and Compliance Management is an innovative solution that allows businesses to quickly define, modify, and automate processes critical to ensuring safety and compliance. Pega's dynamic case management captures all the elements of an incident and provides a holistic view that speed reaction time, facilitates collaboration, monitors progress, and ensures timely regulatory compliance.



For more information on Pega's solutions for the Energy Industry, please visit us at [Pega.com/Energy](http://Pega.com/Energy).

